

CLEANGREEN

By: Linda C. Pendergrass



There is a national push from commercial building owners and property management professionals to incorporate environmental considerations into their business practices. They are looking to reduce environment impacts associated with all aspects of building management, including improving building health, energy conservation, grounds maintenance, and cleaning operations.

Cavalier has made an environmental commitment to become a leader in providing cleaning services that protect the health of people in buildings, without harming the environment. As a result of this commitment, Cavalier developed a cleaning process called **CLEANGREEN**, that takes a holistic approach to cleaning. This process includes, not only the use of environmentally responsible cleaning products, but also green cleaning tools, such as the use of microfiber cloths and mops and HEPA-filtered backpack vacuum cleaners.



Backpack Vacuum w/HEPA Filter

To establish itself firmly as a leader in environmental responsibility, Cavalier is applying for Green Seal GS-42 standard certification. This June, over 20 Cavalier Teammates participated in "Train the Trainer" sessions as a part of our application. Green Seal is the premier third-party certifier of environmentally friendly products and services. GS-42 is the Green Seal standard for cleaning service providers. Green Seal employs a rigorous certification process that requires 24-hours of training for all employees, a fully documented operations plan, and the physical auditing of buildings in which green standards, processes, and products are fully implemented.



Microfiber Cloths

Cavalier is currently working with several client's on implementing environmentally friendly building management processes to demonstrate their facility's compliance with the provisions of the GS-42 standard. Existing buildings are in the process of transitioning to **CLEANGREEN**.

Questions? Contact Linda Pendergrass at: lpendergrass@cavalierservices.com.

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www.cavalierservices.com



The Cavalier Services website has a new look. We've redesigned our site. come see what's new!

GOLFERS SURVIVE!!

Mother Nature Scores a Hole-In-One

The afternoon of golf and revelry was cut short at this year's 11th Annual Cavalier Golf Tournament, but it will certainly be remembered as one of the most exciting and eventful tournaments in the history of Cavalier!

Players were able to make it through registration, a delicious lunch, a beautiful rendition of our National Anthem, provided by Cavalier's own-Kimberly Fabros, and get in a few holes before the storm hit.



And HIT it DID! Within seconds and without warning, the sky went dark and the rain went sideways. Those that were out on the course furiously made their way back to the clubhouse, dodging falling trees and debris the entire way. Once everyone made it safely back and all were accounted for, the goodtimes kept on rolling.



Players told of their amazing experiences moments before, such as, the tree that was pulled up from the ground and tossed to the side like a child's toy, others were recounting the heroic drive back to the clubhouse (on and off road), and it was clear that all stood in awe of mother nature.

The Westfields kitchen and staff were in top form as they quickly brought in tables and chairs for their soaked patrons. Appetizers were passed, as the prizes were distributed among the players, before dinner was served and the day came to a close.

Thank you to all those who participated in this year's event. It truly was a day to remember and we are glad that everyone had an enjoyable and most of all SAFE time out at the club.

"Just a note to thank you for the enjoyable golf tournament yesterday. I've been playing golf for over 30 years and played in many, many tournaments. I have to say that was the best golf tournament I have ever attended. Your attention to detail on every task was noticed by all."

-Deborah D. Johnson, CFM, Director, Corporate Facilities & Real Estate Development - Pentagon Federal Credit Union



"That was the best time and the most fun I have had all year!! Thank you for the opportunity to join you and your staff and a lot of old friends for a wonderful afternoon. I had a ball. Thank you."

-Rick Tonjes, Senior Property Manager with Lincoln Property Company



"Just wanted to thank you for the outing on Wednesday. You know that they say the mark of a memorable event is if you fondly talk about it for years to come. I think the 11th Annual Cavalier Golf Tournament was just that event."

-Brian Jackson, RPA, Senior Property Manager with Peterson Management L.C.

Did you see the slideshow? Visit us online to view photos.
www.cavalierservices.com/golf/slideshow



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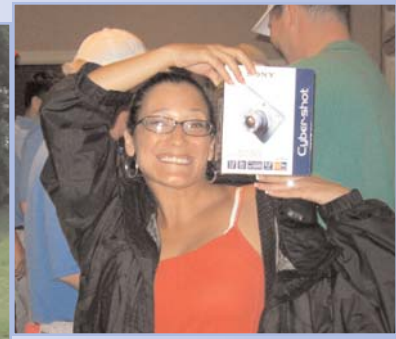
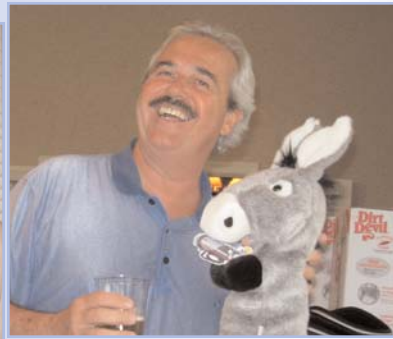
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THE CAVALIER MISSION IS TO DELIVER
 UNCOMPROMISING QUALITY SERVICE
 TO ALL OF OUR CUSTOMERS AND
 TEAMMATES EVERYDAY.

More Golf Photos...



Special Thanks to the Sponsors of the 2008 Cavalier Services 11th Annual Golf Tournament:

First Impressions
Daycon
Leonard Paper
Kimberly-Clark

S. Freedman & Sons
New Benefits
Johnson Diversey
BB & T
First Call Office Products

Buckley & Associates
Capitol Office Solutions
Lawrence Sanitary
USI - Patterson Smith

Cavalier is Awarded #1 for SAFETY!

BSCAI Industry Awards - Tampa, FL - April 2008



Building Service Contractors Association International



Cecelia Tueros, HR Manager & Karina Alvarez, HR Generalist

For the ninth time, Cavalier was recognized as #1 among large Building Service Contractors by the Building Services Contractors Association International (BSCAI). This award recognizes Cavalier's promotion of worker and vehicle safety in the building service contracting industry and our commitment to safe work environments.

BSCAI announced the award this past April at the annual convention in Tampa, Florida. Award recipients were honored during a general session on Sunday, April 27th at the 2008 BSCAI Annual Convention & Trade Show.

BSCAI represents a worldwide network of more than 2,000 companies who provide cleaning, facility maintenance, security and other related services to building owners and managers. This conference provided Cavalier Teammates with the tools for success - best business practices, networking opportunities, exceptional products, publications and industry services.

CAVALIER RBSM RECIPIANT

A SYMBOL OF EXCELLENCE FOR BUILDING SERVICE CONTRACTING PERSONNEL

Congratulations! Cavalier Services Inc. is pleased to announce *Jeff Ritz, Regional Director for NC* has successfully fulfilled the designation's condition of eligibility and passed all examination requirements for the designation of Registered Building Service Managers (RBSM).

Building Service Contractors Association International (BSCAI) has awarded both certificates for raising the professional standards of building service management by attaining their designation of RBSM as approved by the BSCAI Board.

Cavalier Services, BSCAI Certification and Registration Board, and the Board of Directors, commend Jeff for his achievement and professionalism.



Jeff Ritz, RBSM, Regional Director for NC & Cecelia Tueros, HR Manager

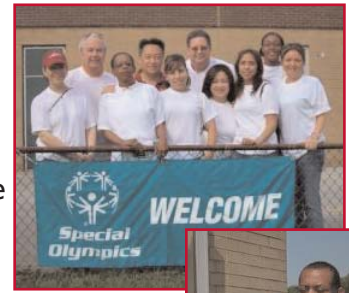
Teammates Volunteer at Local Special Olympic Event

Duckworth Challenge Day - Beltsville, MD - May 2008

James E. Duckworth Special Education School's 14th Annual Challenge Day had a turn-out of more than 500 people and was a roaring success!



Challenge Day is an event that provides an opportunity for Duckworth's special need students to participate in athletic events; their aim is to goal to go all the way striving to reach their own personal best. And everyone is a winner!



Cavalier volunteered through our affiliation with AOBA, an event sponsor. Usually known as the Apartment and Office Building Association, on this day everyone wearing an AOBA shirt was renamed *Angels On Behalf of Athletes*. Teammates volunteered in different ways, such as: working the cotton candy machine, manning the auction and raffle ticket tables, escorting the Baltimore Orioles Mascot, and most importantly cheering for the athletes.

We look forward to participating in this inspirational event for many years to come!

WELCOME

NEW CLIENT PARTNERS

AOPA

Frederick, Maryland

Cushman & Wakefield Fairfax Condo Association

Alexandria, Virginia

CB Richard Ellis

Patriot Towers

Richmond, Virginia

Liberty Property Trust - Westerre III

Richmond, Virginia

Liberty Property Trust - Westerre IV

Richmond, Virginia

Coca-Cola Fleet

Charlotte, North Carolina

Lowe's

Statesville, North Carolina



Telnet

Rockville, Maryland

Tishman Speyer

Woodland Point

Herndon, Virginia

Thalhimer - ECPI

Virginia Beach & Newport News, Virginia

Craig Davis Properties

100 & 300 Exploration Way

Hampton Roads, Virginia

Charlotte Surgery Center

Charlotte, North Carolina

RAI

Charlotte, North Carolina

PreGel

Concord, North Carolina



WELCOME

NEW TEAMMATES



Freddy Hernandez, Project Manager

Serving the DC portfolio, Freddy brings more than sixteen years of operations experience to Cavalier. His experience includes the ability to manage overall customer relationships and large volume accounts, multi-tasking, and problem solving skills. Freddy's daily tasks include assignment of duties, inspection of work, employee training, team management, cost estimating, preparation and management of supply/labor budgets, scheduling, and customer service. Freddy has also received special training and certification in Carpet Cleaning, Marble Care and Restoration, and OS1.

Ricky Taylor, Special Services Manager

With more than 15 years of experience in the floor and carpet care industry, Ricky is a valuable asset to the Cavalier Facility Services Team. His knowledge of special services covers a wide array of specialty areas, such as Restroom Restoration, Carpet Cleaning & Maintenance Programs, VCT Refinishing, Marble & Other Specialty Surface Maintenance Programs, Upholstery Cleaning, Pressure Washing and more!



Karla Ortiz, Project Manager

Karla's professional experience is based upon a broad knowledge of management and administration. Karla possesses excellent interpersonal and communication skills. Her proven ability to multi-task, follow through, and problem solve make her the ideal Cavalier Teammate. Most recently, she managed the operations team for Maid Pro on Capitol Hill where she interacted and managed an extensive client base, provided field training, oversaw inventory control and scheduling of staff to best suit client needs.

Susan Bailey - Facility Project Manager

Susan joins the Cavalier team as our Facility Project Manager overseeing the Network Appliance business portfolio in Raleigh, North Carolina. Susan was the Director of Environmental Services for Compass Group/Crothall Healthcare Inc. for the last 5 years, where she was responsible for the daily administration, operations and financial management of Duke South. Susan's strengths are her leadership in teambuilding, strategic planning, project management and service excellence.



Carlton Garris, Area Manager

Carlton Garris is the newest addition to the Hampton Roads Team in Southern Virginia. Recently, Carlton was an Operations Manager for Capital Contractor where he was responsible for all sales and industry operations for the Richmond, Peninsula and Tidewater Areas. As part of his daily routine, he was involved in managing and coordinating the activities of subcontractors, soliciting new account sales, training and performance evaluations, growing existing sales base, and budget accountability.

Cindy Morris Scruggs, Sales Professional

Cindy has extensive experience in successful outside sales of 15 + years throughout Virginia. She takes pride in having a solid work ethic and is well regarded among her peers as one with high energy, enthusiasm, and the ability to build strong and positive customer relationships. Cindy's professional development training include subjects such as: Cold Call Selling, Power Communication Skills, Stress Management Strategies, Professional Selling Skills, and Professional Sales Strategies.



MORE TEAMMATE ACTIVITIES

Cavalier Teammates, along with family and friends, participated in the 19th Annual Susan G. Komen National Race for the Cure®. The National Mall was a sea of pink the morning of June 7th, as nearly 50,000 breast cancer survivors, co-survivors, celebrities, and activists gathered to Race for the Cure®. The 5K event raised \$4.9 million to fund breast cancer research and community health programs for the medically underserved in the National Capital Area.



For more information about how you can get involved, please visit:

www.nationalraceforthecure.org